

# Cashier



## Steak n Shake

3201 North Vermilion, Danville, IL

### General purpose

The counter/cash server is expected to sell to and serve all guests and collect for all meals served.

### Essential (primary) functions

- Provide hospitable service to all guests following Steak n Shakes steps of service
- Maintain guest sensitivity
- Take orders and accurately key them into the POS system
- Prepare and deliver drinks and other menu items in an expedient manner
- Process cash, credit and coupon transactions quickly
- Stock, restock, clean and sanitize the counter/cash area
- Maintain safety and security procedures as required
- Maintain uniform standards at all times
- Maintain Company policies and standards at all times
- Complete any and all other tasks as assigned

### Essential job requirements

- Ability to understand the speech of others
- Understandable speech
- Standing, bending, stretching and walking throughout the shift
- Maintain personal hygiene
- Lift and carry a minimum of 30 pounds
- Balance a tray
- Push and pull heavy objects
- Ability to use a computer register
- Basic reading, writing, and math skills
- Retain verbal requests
- Retain menu item knowledge
- Ability to market the Steak n Shake menu
- Ability to handle guest complaints
- Work well with others
- Ability to count change
- Maintain composure under stress

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